



LEGAL Talk Africa 2026 SOUTH AFRICA

The Lawyer's Dilemma in a Digital Ecosystem

The Lawyer's Dilemma in a Digital Ecosystem highlights the everyday decisions lawyers must navigate as artificial intelligence, automation, digital workflows, and data-driven practices redefine how law is delivered and experienced.

The Programme

Thursday 21 May, Durban, South Africa

07:00 08:00	Set-Up – Riverside
08:00 09:00	Registration, Networking & Coffee
09:00 09:10	Welcome & Opening Remarks Tertia Barrett / Kelsey Bates – nCino A brief introduction to the 2026 theme, programme and announcements
09:10 09:30	The Era of the Legal Orchestrator Andre van Jaarsveldt – Legal Serve Join us as we explore how the legal profession is transforming from reactive documentation to proactive orchestration.
09:30 09:50	Synthetic Intelligence vs Artificial Intelligence: Beyond Automation – The Rise of Digital Reasoning George Findlay – LexisNexis Examines the distinction between AI and SI, how each could impact human judgment, and their potential to transform decision-making in justice and commerce.
09:50 10:10	AI & Financial Crime: A New Age of Fraud Detection and Compliance Tertia Barrett / Kelsey Bates – nCino Evolving trends on how criminals leverage AI for financial crime, identity theft, and money laundering and the emerging technology designed to fight back.
10:10 10:30	From FinTech to RegTech: Compliance in the Age of Algorithmic Finance Mark Pillai – AJS Exploring how technology can simplify real-time compliance, e-invoicing, and tax reporting, including implications for VAT modernization.
10:30 11:15	Networking & Breakfast
11:15 11:25	Start of second session Tertia Barrett / Kelsey Bates – nCino
11:25 11:55	The Expectation Gap: Where Law Firms Lose Clients at Every Stage Risef Coetzee – Law Business Support People book Ubers, order groceries, and schedule doctor's appointments without speaking to a human. Then they try to hire a law firm and it's 2010 again. We'll map the client journey - from "I have a legal problem" to "I've signed the retainer" and show exactly where potential clients are walking away because there's misalignment between their expectations and how many law firms are showing up. You'll leave with clear, actionable changes to bring your client acquisition process in line with how people actually buy services in 2026.
11:55 12:15	Cyber Law, Data Sovereignty & Cross-Border Privacy Challenges Leah Molatseli Addresses data ownership, digital identity, and the regulatory tension between innovation and individual privacy in a globalized data economy
12:15 12:35	Security & Risk Mitigation in Digital Cross-Border Payments Lauren Marsh & Gary Hogan – Currency Partners As law firms digitise workflows, international payments are often executed faster — but are they safer? Speed vs. security. Efficiency vs. fiduciary responsibility.
12:35 13:05	Panel Discussion and Q&A Leah Molatseli & The Speakers An engaging panel discussion lead by Leah Molatseli with the presenters. How do you adapt with technologies evolving faster than law?
13:05 13:20	Power Pitches
13:20 13:30	Reflection / Closing

**Thank you for attending.
See You Next Year!**

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